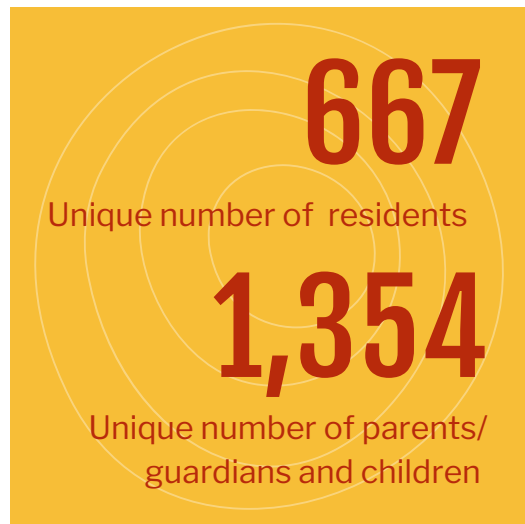
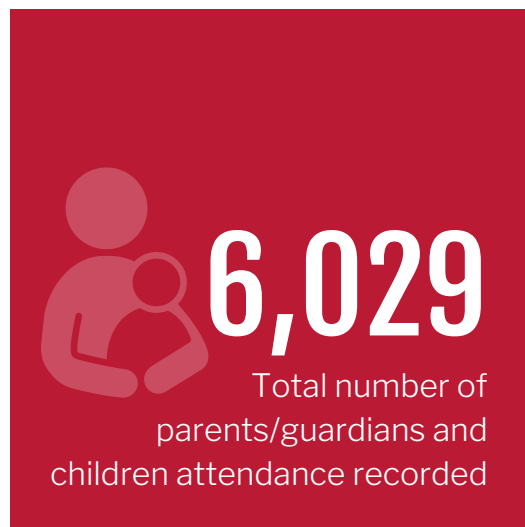
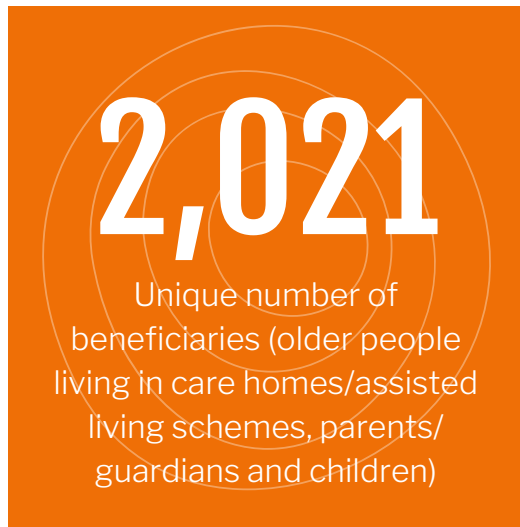


# SONGS & SMILES IMPACT REPORT 2023



Songs & Smiles is an intergenerational music group for 0-4 year olds, their grown-ups and older people, held in care homes and assisted living schemes.

The data is collated (where possible from parents/guardians and residents of the care homes/assisted living schemes) from sessions January 2023 to end of December 2023.\*.



\*Some residents have dementia and cannot respond to the survey themselves which means some staff quotes about the resident's experience have been used.



# SONGS & SMILES IMPACT REPORT 2023



Where possible data is collated from parents/guardians and residents of the care homes/assisted living schemes. Some residents have dementia and cannot respond to the survey themselves which means some staff quotes about the resident's experience have been used. Parents/guardians have responded for each of the 27 care homes over the 2023 period.

# 91%



Parents/guardians agreed/strongly agreed: that:

**"Songs & Smiles brightens my week"**

**"What a wonderful idea Songs & Smiles is, just the look on our residents' faces - complete joy! It really lifts the mood in our home."**

Care home staff



# 83

Net Promoter Score (NPS)  
Parents/guardians

**"It's lovely to see the same residents each week watching my little boy grow up"**

Parent/guardian

# 78%

Residents agreed/strongly agreed that:

**"Songs & Smiles makes me feel less lonely/ socially isolated"**



**Verbal/communication abilities of residents**

**74%**

Care home staff agree/strongly agree that they have observed an improvement



92%



Parents/guardians agreed/  
strongly agreed that:

**"Songs & Smiles makes  
me feel more connected  
to my wider community"**

Parent/guardian



**"Friendly and  
fun every  
week."**

Parent/guardian



**"I live for  
Wednesdays when  
our babies and  
toddlers come  
to visit."**

Resident

**"Heartwarming to  
watch my little one  
smile and put a  
smile on another  
person's face."**

Parent/guardian

**"Most of our residents  
have dementia but even  
those who cannot  
communicate verbally  
are smiling and  
watching the children"**

Care Home Staff



92%

of parents/guardians said:

**"I enjoy it all"**

When asked 'Is there anything  
you don't enjoy about  
Songs & Smiles?'



**"Songs and Smiles lifts  
the mood, having the  
children around brings  
a positive energy and  
team are often heard  
singing the songs from  
the sessions."**

Care home staff



**73%**

Parents/guardians agreed/  
strongly agreed that:

**"Songs & Smiles makes  
me feel less lonely/  
socially isolated"**

Parent/guardian

**"I love that my children  
get to spend quality time  
with the older  
generations, something  
that wouldn't be possible  
without Songs & Smiles"**



**100%**

Residents agreed/ strongly  
agreed that:

**"Songs & Smiles  
brightens my week"**

**"Residents love  
engaging with  
both parents and  
their children"**

Care Home Staff

**"Pure joy to see  
the tots singing  
alongside the  
octogenarians."**

Parent/guardian



**88%**

Parents/guardians  
agreed/strongly agreed that:

**"Songs & Smiles gives  
me something to look  
forward to"**

**"Its nice to see little  
children in the home.  
It gives the place a  
different atmosphere  
which lasts even after  
the session has  
finished."**

Care home staff



**"The most  
heartwarming and  
wholesome group.  
The highlight of  
our week!"**

Parent/guardian

# 63%

Parents/guardians agreed/strongly agreed that:

**"Songs & Smiles has improved my child's movement and action/physical abilities"**

# 70%

Care home staff agree/strongly agree that they have observed an improvement in the resident's movement and action/physical abilities

# 93%

Residents agreed/strongly agreed that:

**"Songs & Smiles gives me something to look forward to"**



# 96%

of residents said:

**"I enjoy it all"**

When asked 'Is there anything you don't enjoy about Songs & Smiles?'

**"One resident seems to blossom when she comes, she smiles all the time and really interacts with the children."**

Care home staff

**"Songs & Smiles is a real highlight of our week. It's such a lovely way to connect and interact with our community, building lovely relationships week on week that transcend generational barriers."**

Parent/guardian



# 93

Net Promoter Score (NPS)  
Residents

# 74%

Residents agreed/strongly agreed that:

**"Songs & Smiles makes me feel more connected to my wider community"**

**"To see our residents so engaged and happy to be around the little ones is a privilege to witness. Our residents from our dementia floor get so much happiness from the group"**

Care home staff

